

### OCTOBER 17, 2023 | 8:00 AM - 4:00 PM

DOUBLETREE HILTON LISLE
3003 CORPORATE W. DR | LISLE, IL 60532

\$409 MEMBER RATE \$459 NONMEMBER RATE REGISTER BEFORE OCTOBER 7 & SAVE \$50

7:00 a.m.-8:30 a.m. 8:30 a.m.-9:00 a.m.

## Registration and Breakfast Networking – Expo is open Opening Remarks and Introduction

- Aaron Harris, Executive Director Employment Law Council, Illinois Chamber of Commerce
- Keith J. Herman, Executive Director, Illinois Self-Insurers Association
- Gina Rossi, President, Illinois Self-Insurers Association

9:00 a.m. - 9:45 a.m.

General Session – Lisa Azoory-Keller and Adam Cox, Nyhan, Bambrick, Kinzie & Lowry, P.C., Jay Shattuck and Aaron Harris, Michael Best Strategies

**Topic: Updates and More** 

Case Law Update, an update from Springfield, and Issues and Trends at the Illinois Workers' Compensation Commission

9:45 a.m.-10:15 a.m.

Morning Break & Visit Exhibitors

10:15 a.m. - 11:05 a.m.

**First Series of Workshops** 

Workshop #1: John Campbell and Shawn Biery, Keefe Campbell Biery & Assoc.

**Topic: Guerilla Claims Handling Tactics for Insured Employers** 

Attorneys John Campbell and Shawn Biery from Keefe, Campbell, Biery & Associates, LLC, will offer insight into how to best communicate with your insurance carrier to help contain claim costs and keep next year's premiums at a minimum.

### Workshop #2: Kathy Fisher, Workers' Comp Research Institute

**Topic: Selected Findings From Recent WCRI Research** 

Kathy Fisher, WCRI Director of External Relations, will be presenting selected findings from recent WCRI research that addresses the impact of the pandemic on the workers' comp system. Her presentation will cover WCRI research on long COVID, and workers' comp trends in Illinois.

## Workshop #3: Norm Burdick, Nyhan, Bambrick, Kinzie & Lowry, P.C. Topic: Illinois Workers' Compensation Fraud Law and Practice

Workshop will delve into ways in which <u>employees</u> commit workers' compensation fraud, An analysis of the relevant provisions of the Workers' Compensation Fraud Act, How to file a criminal workers' compensation fraud complaint, and Employee penalties upon conviction. The workshop will conclude with discussion of some interesting fraud cases.

# Workshop #4: Megan Nelson, Gallagher Bassett Services and Jamie Glanz, Marsh McLennan Agency

#### The Impact of AI (Artificial Intelligence) on Claims Management

Megan Nelson of Gallagher Bassett Services and Jamie Glanz of Marsh McLennan Agency will speak to the power of AI in the claims process. This workshop will explore the predictive modeling capabilities of AI and the real-world applications that are revolutionizing the industry. Gain

insights into how to effectively utilize AI to identify critical points in the claims lifecycle and navigate associated risks. Discover the exciting possibilities of generative AI in shaping the future of claims management.

11:10 a.m. - 12:00 p.m.

#### **Second Series of Workshops**

Workshop #5: AJ Sheehan and Josh Lawson, MVP Law

**Topic: McAllister: A Closer Look at the Supreme Court's 2020 Decision & Its Impact** MVP Law workers' compensation defense attorneys will discuss the <u>McAllister</u> case facts, reasoning, analysis, etc. for accidents "arising out of" employment. They will discuss how the court's decision changed the prior standard for compensable accidents and about the impact expected on future cases. Then, several post-<u>McAllister</u> cases will be examined, including the facts, issues arising out of employment, and why the courts/Commission held that way. Finally, they will address the true impact of the <u>McAllister</u> case and if it's made as big of an impact as initially expected.

Workshop #6: Sue Baxter-Pfederer RN, CCM, Triune Health Group

**Topic: Dialing Down Costs: The Impact of Telephonic Nurse Triage in Workers' Comp** *Telephonic Nurse Triage can help ensure employees get the right care, if needed, decrease costs, lower your e-mod rate, prevent fraud, and streamline your incident reporting process. It also ensures continuity across incidents and provides an ethical approach to incident reporting.* 

#### Workshop #7: Tom Stanley, M.D., Ortholllinois

Topic: Determining the Source of Pain: Neck Vs. Shoulder

Does an aching shoulder really signal a shoulder injury? Does a sore neck really signal a neck injury? Dr. Tom Stanley, Orthopedic Spine Surgeon at Ortholllinois, will lead an in-depth presentation diving into the intricacies of the relationship between the neck and shoulder, how to tell the difference between a shoulder injury versus a neck injury, and treatment options for each.

12:00 p.m. – 12:30 p.m. 12:30 – 1:00 p.m.

#### **Visit Exhibitors & Lunch Buffet**

Luncheon with Keynote Speaker – Mike Singletary, President and Founder of Changing Our Perspective and NFL Hall of Famer

**Topic: Empowering Leadership** 

Mike Singletary shares his life experience in pro football and off the field on empowering leadership by working through conflicts that impede the ability to lead, setting standards of excellence, and what it means to be a true team leader. He will speak to the responsibility of leadership, including commitment to providing equitable access and opportunity to all.

1:00 - 1:30 p.m.

### General Session: Mark Walls, Safety National Workers Compensation Costs: What is Really Happening?

The last few years, workers compensation costs for most employers has been relatively stable while costs for liability and property coverage have escalated rapidly. However, workers compensation is still a major expense for employers and the long-term development of the claims tale is a cause for concern.

In this session, we will review data from WCRI, NCCI and other sources to show how Illinois compares to surrounding states. We will also discuss the significant cost drivers that most analysis is missing in their data and how this will ultimately impact workers compensation costs for Illinois employers.

1:30 p.m - 2:00 p.m.

What's New at the IWCC? Update from the Chairman Michael Brennan, Illinois Workers' Compensation Commission

2:00 p.m. -2:15 p.m.

**Afternoon Break & Visit Exhibitors** 

2:15 p.m – 3:00 p.m.

Denise Greathouse, Michael Best & Friedrich, LLP
Topic: Avoiding the Pitfalls of the Interaction of FMLA and the ADA with WC

3:00 p.m. - 3:45 p.m.

Roundtable Discussion with Q&A - How is Obesity Driving Cost & Risk

- Panelist: Attorney Christopher Gibbons, Nyhan, Bambrick, Kinzie & Lowry, P.C.
  - Panelist: Risk Management Marci Rodriguez, UPS
- Panelist: Medical Account Director Specialty Employers, Parin Chikani, Pharm.D., MBA, NovoNordisk

Exhibitor Introductions, Drawings for Prizes & Closing Remarks for adjournment